



Terms & Conditions - Software Access

Last updated: July 25, 2026

Please check your email for the license code. If it does not arrive, visit the website and enter your email address to look up your license code while delivery is pending.

You will receive a link where you can check the status of your license code and request to view it if you lose access to your email. As long as you enter the correct purchase email, you will be able to view the code on the website.

If you have trouble receiving your code, contact support at <https://t.me/pptronix>.

These Terms govern the purchase, access, and use of the software. By purchasing or using the Product, you agree to these Terms.

1. Refund & Cancellation Policy

1.1 Default refund policy

Due to the nature of digital and non-returnable goods, purchases are generally non-refundable once access has been delivered.

A refund may be requested during the first 90 days after purchase by creating a refund ticket with the payment provider, PayPal. The request must include a complete description and all relevant evidence.

A well-explained request involving fair usage may be resolved on the same day as the purchase when submitted before 23:59 Mexico time.

Unexplained refund attempts, misuse, fraudulent intent, or abusive behavior may result in revocation of the license.

Refunds may be considered only when:

- Product not delivered (for example, incorrect email delivery or a technical issue).
- Access cannot be obtained due to a technical defect caused by the Product itself, not by the user's environment.
- Fraud or unauthorized transactions, subject to platform investigation.

We may request documentation or proof in order to process a refund in the above cases.

1.2 What is NOT refundable

Refunds are not provided for:

- Change of mind.
- Lack of use ("I did not use it" or "I do not need it anymore").
- Buying the wrong item.
- Not knowing how the software works when features were clearly listed.
- Environment or system incompatibility if minimum requirements were listed.

If you are unsure whether the Product fits your needs, please contact support before purchasing.

2. Delivery of Digital Products

2.1 Automatic delivery

Access to the Product is delivered digitally after successful payment. The digital product may include a license code.

Delivery is typically instant, but in some cases may require up to 72 hours due to processing or technical delays.

2.2 Non-receipt

If automated delivery fails or the email was not received, you can request your license code by visiting <https://www.programmer51.com/donations> and entering the email address used for the purchase. You may also report the issue for manual re-delivery. Proof of purchase, such as a transaction ID, email, or receipt, may be required.

3. License & Fair-Use

3.1 Nature of license

Each purchase grants a personal, non-transferable, non-resellable license to use the software.

You may not:

- Share or distribute license keys.
- Resell access.
- Publish internal code.
- Reverse engineer or modify the software.
- Redistribute product content outside the platform.

3.2 Enforcement

Violations of this license may result in:

- Suspension of access.
- Revocation of the license in severe cases.

Revocation may occur without refund if the misuse was intentional or fraudulent.

4. Feature Access Models

4.1 Monthly Subscription

- Price: \$12.00 USD.
- Video downloads in up to 4K quality.
- Photo downloads are included.
- Developer support when possible, plus community support.
- Updates and maintenance are not included.
- Unlimited usage is included.
- Bulk download is not included.

4.2 Three-Month Subscription

- Price: \$18.00 USD for three months.

- Video downloads in up to 4K quality.
- Photo downloads are included.
- Developer and community support.
- Updates and maintenance are included.
- Unlimited usage is included while subscribed.
- Bulk download is included.

5. Software Changes

The Product is evolving. We reserve the right to:

- Add or remove features.
- Introduce or discontinue subscription tiers.
- Perform maintenance.
- Patch bugs.
- Respond to platform restrictions, including API changes and browser policies.

We do not guarantee permanent availability of any feature.

6. Support

Support is provided on a best-effort basis.

Response time may vary based on:

- Workload.
- Issue complexity.
- Number of active users.
- Development priorities.

Support is not guaranteed for lifetime purchases.

7. Responsibility & Legal Disclaimer

7.1 Use at your own risk

The Product is provided "as is."

We are not responsible for:

- Account actions taken by third-party platforms.
- API changes.
- Platform bans or policy violations caused by misuse.
- Data loss resulting from user error.

8. Chargebacks / Disputes

If you encounter a billing or delivery issue, please contact support first. We resolve most issues quickly without disputes. Unauthorized payment investigations will be handled through the payment provider.

10. Contact

If you have questions or need support, contact jperezo98@hotmail.com or <https://t.me/pptronix>.